

SCOOT BOOTS NY Size Exchange/Return Policy

When you fit your Scoot Boots for the first time you must ensure that your horse's hooves are clean and your horse is standing on a dry, clean surface (such as a bath towel). Use the one boot on each hoof to ensure sizing is correct. If your Scoot Boots are returned marked or dirty, we will not refund or exchange them.

All returned/exchanged boots must be returned in "as new" condition and include all that was included in the Scoot Boots bag (including the bag) when shipped. Returns/exchanges are processed after the boots have been received and checked by the seller.

Refunds will incur a 10% re-stocking fee and will be processed in the same form that you originally paid for your order as soon as practicable upon receipt of the returned product. The total value of the refund will equal the purchase price for the Scoot Boots excluding both the shipping costs and a 10% re-stocking fee.

Size Exchanges and Returns: Size exchanges and returns will only be accepted within 21 days from the date of purchase. Returns and exchanges will not be allowed for boots that are marked, dirty or used. Delivery costs to return boots to Scoot Boots NY for a refund or exchange are to be borne by the purchaser. It is recommended that all returns are registered and insured when shipped back to the seller.

To initiate a size exchange or return: you must email ScootbootsNY@gmail.com for a return authorization and instructions on how to proceed. Returns without a return authorization will not be refunded.

Scoot Boots must be returned to:
Davjen Farm, LLC
8641 Wratten Road
Hubbardsville, NY 13355